**Title:** Information and e-government authority website

**URL:** https://www.iga.gov.bh/en/

**Introduction:**

The Information & eGovernment Specialist encourages numerous administrations catering to distinctive parts of the community inside the IT sector, such as proposing open arrangements, appropriate enactment, and choices for the execution of the eGovernment programs as well as necessary data innovation and information programs.

**Message of Chief executive:**

I am satisfied to welcome all guests of the Data & eGovernment Specialist corporate site; wishing that our given services and data will meet your satisfaction.

Your persistent communication with us is exceedingly acknowledged, because it contributes in improving the quality of our displayed administrations across this portal. Through this site, we look for to profile authority’s successful part on a national level within the ICT division along with its administrations given to all educate and people in Bahrain – which compares to the national plans. We are glad of this part and strive to fortify associations between all divisions to realize national intrigued that contributes in supporting the national economy in line with Vision 2030.

**Strategies of website:**

The Kingdom of Bahrain propelled its to begin with eGovernment technique 2007 and expanding until 2010, which was based on a solid premise that cantered at first on the integration of the government's endeavours to supply way better and speedier administrations to citizens.

* The primary technique effectively accomplished more than the set key goals and positioned up the Kingdom of Bahrain as a pioneer in the field of eGovernment.
* The national techniques of Bahrain centre on progressing the living standard taking into thought the diminishment of government expenses.
* The up and coming eGovernment procedure comes in line with this drift by ensuring online change within the government administrations through the utilization of ICT which would encourage information administration and completion of businesses professionally, helpfully, with moo costs as well as guarantee data security.
* The center of the vision, message and destinations of the following procedure will spin around making a solid, adaptable and secure environment to empower development in open services.

**Completed projects:**

Other projects and activities were afterward included when the require for them risen within the course of executing the eGovernment strategy. eGovernment Specialist actualized a number of ventures on the national level. The ventures contribute to institutionalizing the eGovernment methods, and expanding the coordination among different substances, as well as connecting them to one arrange. They also offer assistance give the finest administrations and programs at the most noteworthy levels of quality, productivity and security.

1. **Government (G2G):**

* Bahrain National Enterprise Architecture Framework (NEAF)
* Integrated Workflow Management System "Zajel"
* Trust programs
* Cyber hawks

1. **Business (G2B):**

* eMeeting++ System
* Similar System

1. **Multisector:**

* Cloud computing
* Tasareeh system

**Business Line:**

The Operations & Administration segment carries-out different assignments related to geographic data by giving precise geographic and spatial data for the Kingdom of Bahrain as well as utilize such data to help decision-makers. The sector contributes in creating frameworks based on the National Geographic Data Base. Furthermore, it underpins and maintains public frameworks because it oversees these frameworks and gives progressed levels of specialized bolster round-the-clock in expansion to maintaining bound together applications and frameworks that serve both the open and private sectors.

**Directorates:**

The sector comprises the following directorates:

* Operations Directorate
* Government Systems Support & Maintenance Directorate
* Governance & Enterprise Architecture Directorate
* Geographical Information Systems Directorate

**Roles & Responsibilities:**

* Creating frameworks that are based on the National Geographic Data Base.
* Arrangement of chart books and specialized thinks about such as condition of plants, classification of marine territories and deciding soil determinations.
* Giving thinks about, geographic data and adj. pictures by analyzing ghostly lackey information.
* Work on Tasareeh stage that contain frameworks of issuing framework licenses such as penetrating licenses and urban arranging.
* Overseeing the National Geographic Data Base.
* Overseeing the data fragments related to regulatory boundaries, streets, and addresses.
* Checking the government’s working frameworks and data framework as well as conveying the most noteworthy level of specialized back 24/7.
* Measuring and making strides the level of government frameworks and systems.
* Examining and analyzing impediments of utilized frameworks and setting radical arrangements to anticipate repeat.
* Overseeing government information center and working on keeping up and creating it concurring to the most recent measures.
* Setting approaches and methods to convey bound together framework administrations.
* Observing and assessing the effectiveness of given administrations in agreement to set methods and criteria.

**Purpose of the website:**

To be the eGovernment pioneer committed to giving all government administrations that are coordinates, best-in-class and accessible to all through their channels of choice. Which is able offer assistance Bahrain to convert into the finest nation in GCC to visit, live, work and conduct business.

To accomplish cyber security integration between the open segments educate. As well as to work on actualizing the information in order to back choice making, inventiveness and empowering development within the zones of open administrations and institution on a matter that will help in accomplishing the well-being of the society.

**Special services:**

* **Identity card services**

The Kingdom of Bahrain’s Personality Card is the Kingdoms official Distinguishing proof confirmation strategy utilized by people (Citizens or residents) to total any shape of benefit (Legislative, wellbeing related, keeping money, instalment confirmation, and more).

* **G2G services**

It cruels the administrations and highlights given or made accessible by G2G through or on the Stage from time to time, counting without limitation the administrations given by G2G to encourage the Vender and the Buyer to enter into a Deal Contract with each other.

* **Consultancy**

Experts can perform a run of obligations that will shift significantly depending on the industry. In a nutshell, specialists give expert conclusions, investigation, and suggestions to organizations or people, based on their claim expertise.

* **Security in wireless and radio services**
* Within the existing remote communication frameworks, security concerns are tended to within the upper layers by implies of different encryption techniques. Encryption is accomplished in such a way that the message is encrypted with a key produced by utilizing cipher, that's , an encryption calculation, some time recently the flag is transmitted.
* **Birth and death certificates**
* Births happening inside Bahrain which is detailed inside 15 days from birth.
* Births occurring outside Bahrain which is detailed inside 60 days from birth

**Assess the implementation, design, content:**

**1: Is the material useful?**

Yes the material and content of the website is useful and meaningful that it covers the all aspects of the website.

**2: What barriers or challenges did you encounter in trying to use the site?**

I faced few challenges that :

* The perceivability and format of the site isn't as simpler because it may be
* Risky Landing Pages.
* Cluttered Homepage.
* Destitute Or Obsolete Site Design.

**3: How might the general public use the site?**

General public is use easily if they are willing to know that how e-government affairs running in a country

**4: In a service context, how might this site be useful or challenging to the public?**

It provides a very few services but those it provides , all are best except security . There is a lack in security.

**5: Is the site usable? (that is, you can find things easily, the design is “clean” and navigable).**

Yes the is usable but not too much because it has an old fashioned design so it is difficut for the new one to find thing and they consider that it is not user frendly.

**6: Is there room for improvement? How so?**

A website's ease of use is one of the key determinants of its victory in satisfying its primary objective, whether it is made for data dissemination, commerce or communication. Ease of use is all around the relationship between an online site and its users.So , we can improve the usability of the website.

**7: Examine the demographics of the community the web site is supposed to serve and describe its basic social, educational, and economic characteristics. Does the web site take any of the characteristics into account?**

Statistic variables as determinants of citizens’ discernments toward two measurements of e-governance, to be specific: e-openness and e-participation. Design/methodology/approach. In the populace all of the citizens who are i demographic community either belong to any gather , religion , age and class.

Potential openings incorporate modern administrations, expanded citizen interest in government, and an improved national data infrastructure.

**8: Other observations:**

* Simple to studied report custom report
* Recommendations for plan and duplicate improvements
* Watchword express optimization
* Appraisal of activity patterns
* Recognizable proof of missed showcase opportunities

**Conclusion:**

In line with the Kingdom’s Financial Vision 2030 and Government Activity Arrange 2019-2022, Data & eGovernment specialist has been instrumental in driving the advanced yearnings of the Government of Bahrain to engage the open organization and improved public benefit delivery. Information & eGovernment Specialist is investigating the choice of receiving the common Counterfeit Insights approach that might change the client engagement and worker encounters.

Information & eGovernment Specialist, being the nodal substance in initiating the Kingdom’s computerized government activities, points to help the government substances to distinguish the potential regions for the usage of innovations such as Web of Things, Blockchain, Manufactured Insights which offers a surprising change within the open benefit conveyance and citizen engagement. It is against this foundation, Data & eGovernment Specialist is always investigating the potential of developing innovations and assessing its potential that gives more extensive positive affect on the citizen engagement as well as in open administration.

**References**

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